



Sierra Pulmonary & Sleep Institute

“Comprehensive Compassionate Care”

Office Visit Survey Card

At Sierra Pulmonary & Sleep Institute we strive to provide access to the latest advances in pulmonary and sleep medicine while consistently delivering high quality care with competence, respect and compassion. Our patients are our first priority so we want to hear from you. By giving us your feedback we can accomplish our work of offering superior patient care.

How did you hear about Sierra Pulmonary & Sleep Institute

- Referred by my physician
- Referred by a relative or friend
- Sierra Pulmonary & Sleep Institute's website
- Internet Search

How long did you wait to get today's appointment?

- Less than 3 days 3-7 days 7-14 days More than 2 weeks

How long did you wait today to see your provider?

- Less than 15 minutes 15-30 minutes More than 30 minutes

Which provider did you see today?

Dr. Lucia

Cindy Repella, APN

Cheryl Reed, APN

Please rate the following items from 1 (lowest) to 5 (highest)	Low			High	
	1	2	3	4	5
1. Your experience getting through to the clinic by phone					
2. Your experience scheduling your appointment					
3. The directions and access to the clinic					
4. The cleanliness and comfort of the clinic					
5. The care you received from your provider					

The following individual(s) deserve special recognition for that extra measure of care:

Name: _____ Title: _____

Name: _____ Title: _____

Comments: _____

Thank you very much!! :)